

CT140N 3-HP DUST CYCLONE

User Manual

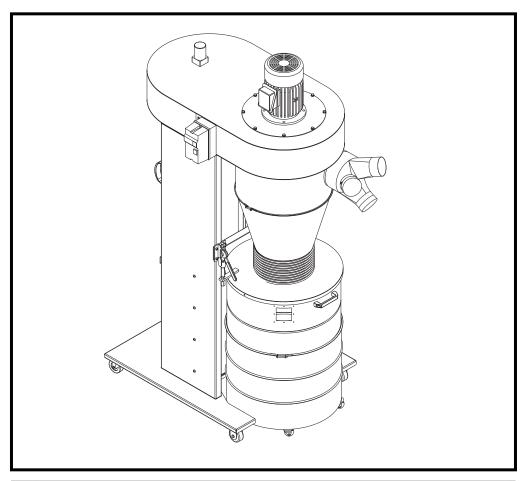


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General Safety Instructions for Machineries

Extreme caution should be used when operating all power tools. Know your power tool, be familiar with its operation, read through the owner's manual and practice safe usage procedures at all times.

- CONNECT your machine ONLY to the matched and specific power source.
- ALWAYS wear safety glasses respirators, hearing protection and safety shoes, when operating your machine.
- ❖ DO NOT wear loose clothing or jewelry when operating your machine.
- GROUND ALL TOOLS if tool is equipped with three-prong plug, it should be plugged into a three-hole electrical receptacle. If an adapter is used to accommodate a two-prong receptacle, the adapter plug must be attached to a known ground. Never remove the third prong.
- A SAFE ENVIRONMENT is important. Keep the area free of dust, dirt and other debris in the immediate vicinity of your machine.
- KEEP CHILDREN AND VISITORS AWAY. All children and visitors should be kept a safe distance from work area.
- NEVER leave a tool unattended while it is in operation.
- DON'T OVERREACH. Keep proper footing and balance at all times.

- DISCONNECT the power source when changing drill bits, hollow chisels, router bits, shaper heads, blades, knives or making other adjustments or repairs.
- ❖ SECURE WORK. Use clamps or a vise to hold work when practical. It's safer than using your hand and frees both hands to operate tool.
- ❖ BE ALERT! DO NOT use prescription or other drugs that may affect your ability or judgment to safely use your machine.
- MAINTAIN TOOLS IN TOP CONDITION. Keep the blades sharp and aligned. Follow instructions for lubricating and changing accessories.
- ❖ DISCONNECT TOOLS before servicing and when changing accessories such as blades, bits, cutters, etc.
- ALWAYS keep all safety guards in place and ensure their proper function.
- WARNING: The dust generated by certain woods and wood products can be injurious to your health. ALWAYS operate machinery in well ventilated areas and provide for proper dust removal. Use wood dust collection systems whenever possible.



CT140N-3HP Dust Cyclone Specific Safety Instructions

Read and understand the instruction manual before operating the dust collector. Basic precautions listed below should always be followed when using your dust collector to reduce the risk of injury, electrical shock or fire.

- DO NOT leave the dust cyclone plugged into the electrical outlet. Unplug dust cyclone from outlet when not in use and before servicing, changing canister, unclogging and cleaning.
- ALWAYS turn the power switch "OFF" before unplugging the dust cyclone.
- ALL electrical connections and wiring should be made by qualified personnel only.
- DO NOT pull the dust cyclone by the power cord. NEVER allow the power cord to come in contact with sharp edges, hot surfaces, oil or grease.
- ❖ REPLACE a damaged cord immediately. DO NOT use a damaged cord or plug. If the dust cyclone is not operating properly, or has been damaged, left outdoors or has been in contact with water, return it to an Authorized Service Center for service.
- ALWAYS be sure that the collection and filter bags are securely fastened to the Collector Body.
- PERIODICALLY INSPECT dust and filter bags for any cuts, rips or tears.
- Disconnect the machine from the power source before servicing.

- NEVER attempt to use this dust cyclone to collect metal materials such as screws, nails or other metal parts.
- TO REDUCE the risk of electrical shock, do not use the dust collector to pick up flammable or combustible liquids, such as gasoline.
- NEVER use the dust cyclone to dissipate fumes or smoke. Never pickup anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- DO NOT use the dust cyclone as a toy. Keep children away from the dust collector.
- ALWAYS Keep hair, loose clothing, fingers, and all body parts away from openings and moving parts of the dust cyclone.
- DO NOT use the dust cyclone without a filter bag and dust collection bag in place and properly secured.
- DO NOT operate the dust cyclone with unused dust intake ports uncapped. ALWAYS cover exposed dust intake ports.
- CONNECT dust collector to a properly grounded outlet only. See Grounding Instructions.

IMPORTANT: The safety instructions given above can not be complete because the environment in every shop is different. Always consider safety first as it applies to your individual working conditions.





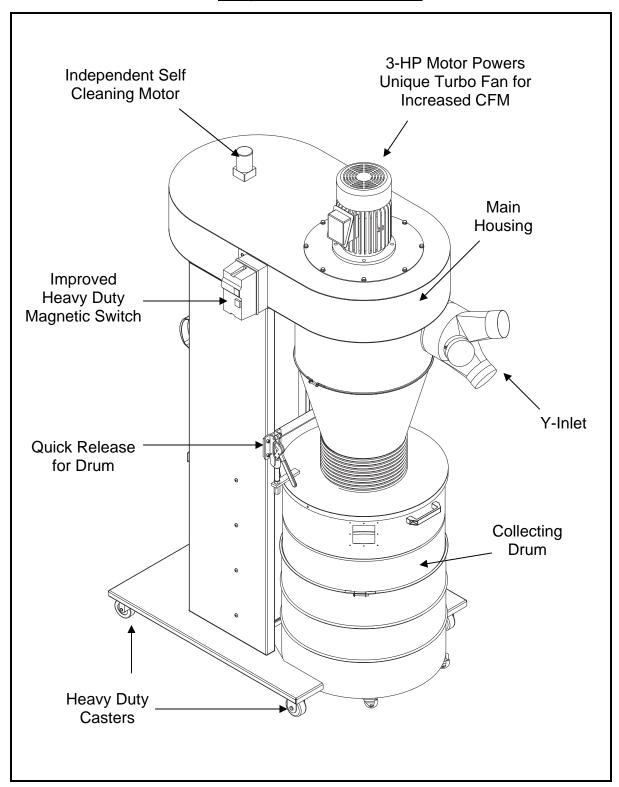
DUST CYCLONE FEATURES

MODEL CT140N-3HP DUST CYCLONE

As part of the growing line of Craftex woodworking equipment, we are proud to offer the CT140N. This new and improved version features a remote control and motorized automatic filter that ensures your pleated filter is always clean and ready for the next use. The Craftex name guarantees Craft Excellence. By following the instructions and procedures laid out in this owner's manual, you will receive years of excellent service and satisfaction. The CT140N is a professional tool and like all power tools, proper care and safety procedures should be adhered to.

_ _ _	MotorAMPMotor Speed	15.1 A
_ _	Suction CapacityStatic PressureImpeller Size	16.2 Inch H2O
	Inlet Size	8"
	Switch	Magnetic Switch
	Drum Capacity	55 Gallon
_ _ _	LengthWidthHeight	34"
	Canister Filter	1 Micron (Spun Bond Polyester)
<u> </u>	Net Weight BOX 1 Net Weight BOX 2.	
	Gross Weight BOX 1	45.5 KGS 33.2'
	Warranty	3 Years

CT140N-3HP Dust Cyclone Physical Features





Unpacking and Inventory

Your dust cyclone is shipped with all its components and hardware inside the box. Open the box and check the components and their quantities according to the list below. If you can not find any part in this list, check the mounting location on the machine. It might be pre-installed for shipping purposes.

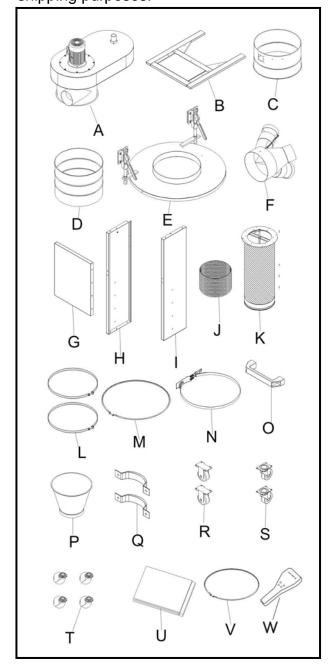


Figure-1 Parts

Co	ontents (figure-1)	Qty
A.	Main Housing	
В.	Base	1
C.	Upper Drum	1
D.	Lower Drum	1
E.	Drum Lid	1
F.	Y-Inlet	1
G.	Fixing Board	1
	Left Stand Board	
I.	Right Stand Board	1
J.	=	
K.	Canister Filter	1
L.	Hose Clamp	2
M.	Cone Clamp	2
N.	Bag Clamp	
0.	Drum Handle	4
Ρ.	Reducing Housing	2
Q.	Handle	1
R.	Fixing Wheel	1
S.		
T.	Wheel	1
U.	Plastic Bag	1
٧.	Drum Clamp	1
	Remote Controller (OPTIONAL)	
		9

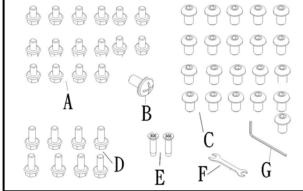


Figure-2 Hardware

Co	Contents (figure-2) Qty		
Α.	Flange Bolt	21	
В.	Philip Head Screw	1	
	Button Head Screw		
D.	Flange Bolt	1	
E.	Flat Head Screw	1	
F.	Open Wrench	1	
	Allen Wrench		

Proper Grounding

Grounding provides a path of least resistance for electric current to reduce the risk of electric shock.

CT140N is equipped with a cord having equipment-ground conductor and grounding plug. Make sure the cord is plugged into a properly installed and grounded power outlet.

To prevent electrical hazards, have a qualified electrician ensure that the line is properly wired.

This appliance is for use on a circuit having a normal of 240 volt and is factory-equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the appliance is connected to an outlet having the same configuration as the plug. No adaptor should be used with this appliance.

240-Volt Grounded Outlet

Grounding Pin

Figure-3 240-Volts Outlet for CT140N

For permanently connecting, the dust cyclone must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must run with the circuit conductor and connected to the equipment grounding terminal or lead on the machine.

WARNING! Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician if you are in doubt as to whether the outlet is properly grounded.



ASSEMBLY

Casters & Stand Supports

Take the base, the rotating base wheels and the fixed base wheels out of the box and attach the wheels to the base with the help of flange bolts provided. See figure-3.

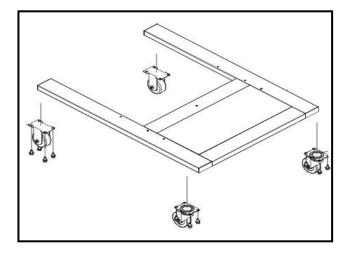


Figure-4 Attaching wheels to the base

Once the wheels are installed, take the right, middle and left stand supports and place them on the base and attach them using flange bolts. See figure-5

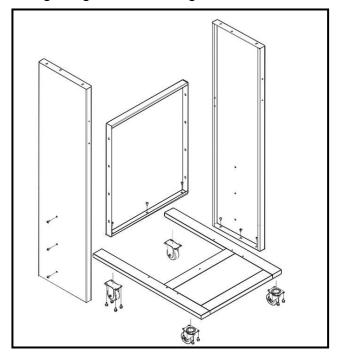


Figure-5 Installing the stand supports

Canister Filter & Main Housing

Now take the canister filter out of the box and attach it to the main housing and secure it with the help of flange bolts provided.

Make sure to place the canister rod (10) into the motor rod (9).

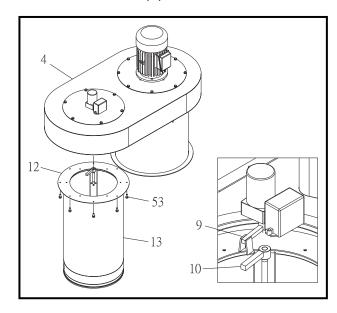


Figure-6 Installing the canister filter

Once the canister filter is attached to the main housing you need to get assistance to help you lifting the main housing and place it on the stand supports. See figure-7

Use the positioning guides (A) on both sides of the housing to align it to the stand supports and use the button head screws to attach it to the stand supports.

IMPORTANT

The housing is heavy. Do not over-exert yourself. For safety purposes, get the help of an assistant when lifting it and placing on the stand supports for assembly.

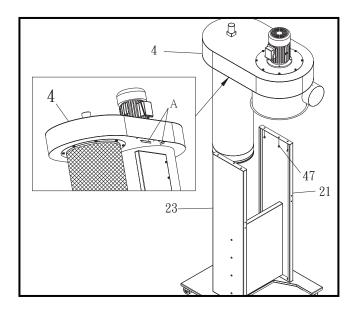


Figure-7 Installing the main housing

Collection Drum & Y-Inlet Adapter

Now, assemble the upper collecting drum and the lower collecting drum and tighten with the drum clamp. Take the 4 wheels for the collection drum and install them by screwing into the threaded inserts underneath the lower drum.

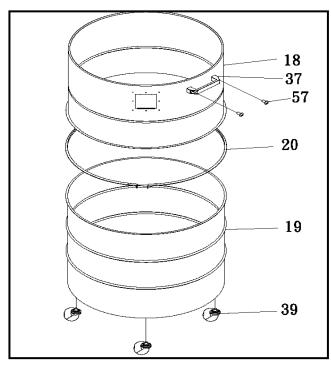


Figure-8 Installing the collection drum wheels

Take the Y-inlet adapter and attach it to the housing with the help of Philip head screws.

Now, bring the drum and put the drum lid on. Attach the hose from the top of the drum to the bottom of the reducing housing, using hose clamps.

Place the drum position and secure each lid lever assembly on the left and right stand supports using 1/4" x 1/4" button head screws.

Magnetic Switch, Plastic Bag & Handles

Unscrew the two flat head screws on the housing. Then place the switch with fixing plate on the housing and tight with the two flat head screws.

Attach the lower plastic bag under the canister filter using the bag clamp.

Attach the handles on both stands using button head screws.

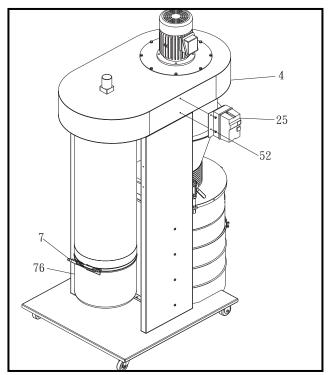


Figure-9 Installing the magnetic switch



REMOTE CONTROLLER (Optional)

CT140N features an optional remote controller which makes it easy for you to control your dust cyclone from a far distance.

The remote controller features ON and OFF button, 2 TIMER buttons (+) and (-).

ON and OFF Buttons

These two buttons are used to turn on and turn off the motor.

Timer Buttons (+) and (-)

The timer buttons are used to increase or decrease the running time for the motor.

Pressing the (+) button increases the while the (-) button decreases the running time.



Figure-10 Optional Remote Controller for CT140N

<u>How to Reset and Clear the Remote</u> Controller Frequency?

Open the magnetic switch first and locate the reset button. See figure 11

<u>Clear:</u> Press the reset button for 3 seconds until the receiver beeps 3 times.

<u>Reset:</u> Step1: Press the reset button for 1 second until the receiver "beeps" once.

Step2: Press "ON" button on the hand held remote control until the receiver "beeps" twice.

Step 3: Press the reset button for 3 seconds until the receiver "beeps" 3 times.

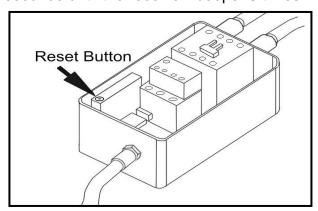


Figure-11 Shows the Reset Button

TEST RUN

Once you have assembled your dust cyclone then it is time to do a test run and see if the machine powers up and runs properly or not.

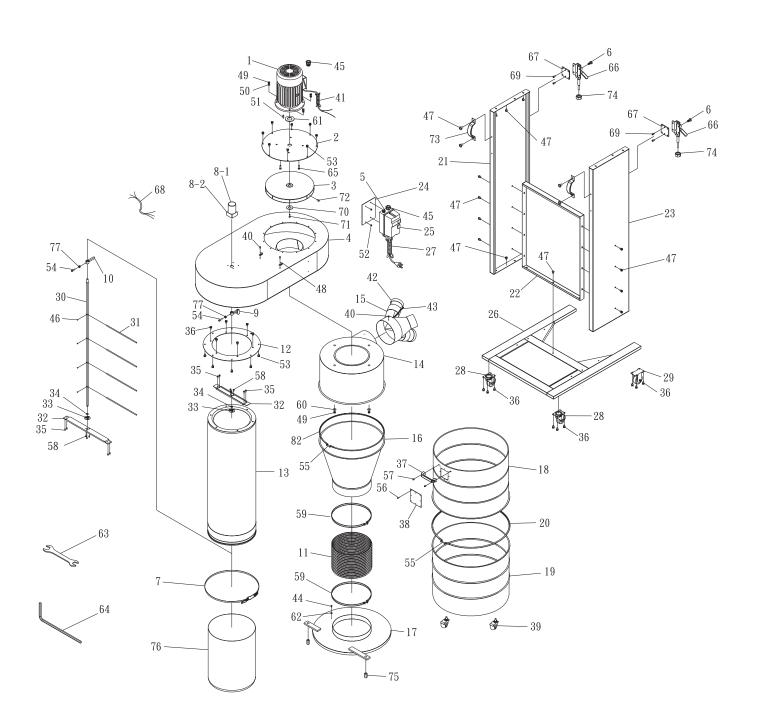
Walk around the machine and take a look at all the parts you have assembled and make sure all the screws are tightened properly. Connect the machine to the correct power source and start the machine. During the test run if there is any unusual noise or vibration, disconnect the machine from the power source immediately and check all the parts you have assembled once again.

WARNING! Do not make any adjustments while the machine is running. Turn off the machine and unplug from the power source before making any adjustments

Make sure you read the manual before the test run and understand all the safety instructions of your machine.

All the tools and objects used for assembling the machine should be removed and cleared away.

CT140N-3HP Dust Cyclone Parts Breakdown





CT140N-3HP Dust Cyclone Parts List

Part #	<u>Description</u>
1	Motor
2	Motor Plate
3	Impeller
4	Main housing
5	Canister Upper Fixing Plate
6	Cover
7	Reducer Plate
8-1	Motor
8-2	Reducer
9	Rod Kit
10	Rod
11	Hose
12	Canister Fixing Plate
13	Canister Filter
14	Housing
15	Y-Inlet
16	Reducing Hosing
17	Drum Lid
18	Upper Collecting Drum
19	Lower Colleting Drum
20	Drum Clamp
21	Left Stand Board
22	Fixing Board
23	Right Stand Board
24	Switch plate
25	Magnetic Switch
26	Base
27	Power Cord
28	Movable Wheel
29	Fixing Wheel
30	Spindle

31 Cleaning Bar 32 Lower Fixing Plate 33 Ball Bearing Fixing Plate 34 Ball Bearing 35 Phillips Head Screw 36 Flange Bolt 37 Drum Handle 38 PC Board 39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing 62 Tooth Washer	1	-
33 Ball Bearing Fixing Plate 34 Ball Bearing 35 Phillips Head Screw 36 Flange Bolt 37 Drum Handle 38 PC Board 39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer	31	Cleaning Bar
34 Ball Bearing 35 Phillips Head Screw 36 Flange Bolt 37 Drum Handle 38 PC Board 39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer	32	Lower Fixing Plate
35 Phillips Head Screw 36 Flange Bolt 37 Drum Handle 38 PC Board 39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer	33	Ball Bearing Fixing Plate
36 Flange Bolt 37 Drum Handle 38 PC Board 39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	34	Ball Bearing
37 Drum Handle 38 PC Board 39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	35	Phillips Head Screw
38 PC Board 39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	36	Flange Bolt
39 Wheel 40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	37	Drum Handle
40 Phillips Head Screw 41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	38	PC Board
41 Motor Cord 42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	39	Wheel
42 Cap 43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	40	Phillips Head Screw
43 Chain 44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	41	Motor Cord
44 Grounding Copper Screw 45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	42	Сар
45 Pushing 46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	43	Chain
46 Set Screw 47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	44	Grounding Copper Screw
47 Button Head Screw 48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	45	Pushing
48 Wire Clip 49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	46	Set Screw
49 Nut 50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	47	Button Head Screw
50 Spring Washer 51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	48	Wire Clip
51 Key 52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	49	Nut
52 Phillips Head Screw 53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	50	Spring Washer
53 Flange Bolts 54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	51	Key
54 Phillips Head Screw 55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	52	Phillips Head Screw
55 Phillips Head Screw 56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	53	Flange Bolts
56 Rivet 57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	54	Phillips Head Screw
57 Flat Head Screw 58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	55	Phillips Head Screw
58 Button Head Screw 59 Hose Clamp 60 Washer 61 Motor Packing	56	Rivet
59 Hose Clamp 60 Washer 61 Motor Packing	57	Flat Head Screw
60 Washer 61 Motor Packing	58	Button Head Screw
61 Motor Packing	59	Hose Clamp
	60	Washer
62 Tooth Washer	61	Motor Packing
	62	Tooth Washer

63	Open Wrench
64	Connecting Wire
65	Hex Head Screw
66	Quick Handle
67	Quick Handle Fixing Board
68	Connecting Wire
69	Button Head Screw
70	Impeller Washer
71	Cap Screw
72	Set Screw
73	Handle
74	Nut
75	Long Nut
76	Plastic bag
77	Nut
78	Power Cord
79	Pushing
80	Phillips Head Screw
81	Cap Screw
82	Cone clamp
83	Allen Wrench





WARRANTY

CRAFTEX 3 YEAR LIMITED WARRANTY

Craftex warrants every product to be free from defects in materials and agrees to correct such defects where applicable. This warranty covers **three years** for parts and 90 days for labour (unless specified otherwise), to the original purchaser from the date of purchase but does not apply to malfunctions arising directly or indirectly from misuse, abuse, improper installation or assembly, negligence, accidents, repairs or alterations or lack of maintenance.

Proof of purchase is necessary.

All warranty claims are subject to inspection of such products or part thereof and Craftex reserves the right to inspect any returned item before a refund or replacement may be issued.

This warranty shall not apply to consumable products such as blades, bits, belts, cutters, chisels, punches etceteras.

Craftex shall in no event be liable for injuries, accidental or otherwise, death to persons or damage to property or for incidental contingent, special or consequential damages arising from the use of our products.

RETURNS, REPAIRS AND REPLACEMENTS

To return, repair, or replace a Craftex product, you must visit the appropriate Busy Bee Tools showroom. Craftex is a brand of equipment that is exclusive to Busy Bee Tools.

For replacement parts directly from Busy Bee Tools, for this machine, please call 1-800-461-BUSY (2879), and have your credit card and part number handy.

- All returned merchandise will be subject to a minimum charge of 15% for re-stocking and handling with the following qualifications.
- Returns must be pre-authorized by us in writing.
- We do not accept collect shipments.
- Items returned for warranty purposes must be insured and shipped pre-paid to the nearest warehouse (see locations on inside back cover of this manual).
- Returns must be accompanied with a copy of your original invoice as proof of purchase. Returns must be
 in an un-used condition and shipped in their original packaging a letter explaining your reason for the
 return. Incurred shipping and handling charges are not refundable.
- Busy Bee will repair or replace the item at our discretion and subject to our inspection.
- Repaired or replaced items will be returned to you pre-paid by our choice of carriers.
- Busy Bee reserves the right to refuse reimbursement or repairs or replacement if a third party without our prior authorization has carried out repairs to the item.
- Repairs made by Busy Bee are warranted for 30 days on parts and labour.
- Any unforeseen repair charges will be reported to you for acceptance prior to making the repairs.
- The Busy Bee Parts & Service Departments are fully equipped to do repairs on all products purchased from us with the exception of some products that require the return to their authorized repair depots. A Busy Bee representative will provide you with the necessary information to have this done.
- For faster service it is advisable to contact the nearest Busy Bee location for parts availability prior to bringing your product in for repairs.